

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC

☒ CLEC

☐ ILEC

☐ Wireless

236263

CERTIFICATED COMPANY INFORMATION

FRC, LLC	
Company Name	FEIN/SSN
Spirit Telecom	803-771-7476
Dbaf/ka	Telephone #
1500 Hampton Street, Suite 103	
Mailing Address	
Columbia, SC 29201	
City, State, Zip Code	
1500 Hampton Street, Suite 103	
Business Location	
Columbia, SC 29201	Richland
City, State, Zip Code	County

REGISTERED AGENT INFORMATION

Registered Agent:	M. John Bowen, Jr.
Mailing Address:	1301 Gervais St., 18 th Floor
City, State, Zip Code:	Columbia, SC 29201

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. Grey Humphrey, President, Palmetto Net, Inc. (General Manager of FRC, LLC.)
- General Manager** (Include address if different than above.)
- | | | |
|------------------|------------------|---------------------------------|
| 803-726-4080 | / 803-726-8311 | / grey.humphrey@palmettonet.com |
| Telephone Number | Facsimile Number | E-mail Address |
- B. Nicole Price
- Customer Relations/Complaints Representative** (Include address if different than above.)
- | | | |
|------------------|------------------|--------------------------------|
| 803-726-8302 | / 803-726-8311 | / Nicole.price@palmettonet.com |
| Telephone Number | Facsimile Number | E-mail Address |
- C1. Nicole Price
- Customer Relations/Complaints Representative for Escalated Complaints** (Include address if different than above.)
- | | | |
|------------------|------------------|--------------------------------|
| 803-726-8302 | / 803-726-8311 | / Nicole.price@spiritlecom.com |
| Telephone Number | Facsimile Number | E-mail Address |
- C2. 1-800-333-2949
- Customer Contact (Toll Free Number)**
- D. John Flake
- Engineering Operations** (Include address if different than above.)
- | | | |
|------------------|------------------|------------------------------|
| 803-726-8317 | / 803-726-8311 | / john.flake@palmettonet.com |
| Telephone Number | Facsimile Number | E-mail Address |
- E. Kevin Comalander
- Test and Repair** (Include address if different than above.)

803-726-8318 / 803-726-8311 / Kevin.comalander@palmettonet.com
Telephone Number Facsimile Number E-mail Address

F. Network Operations Center(NOC)
Emergencies (During non-office hours)

800-277-4105 / 803-726-8311 / noc@palmettonet.com
Telephone Number Facsimile Number E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Allison Mishoe, Controller Palmetto Net, Inc. (General Manager of FRC, LLC.)
Regulatory Officer (Include address if different than above.)

803-726-8328 / 803-726-8311 / Allison.mishoe@palmettonet.com
Telephone Number Facsimile Number E-mail Address

H. Allison Mishoe, Controller Palmetto Net, Inc. (General Manager of FRC, LLC.)
Dual Party Mailings (Name)

P.O. Box 507, Columbia, SC 29202-0507
Mailing Address
803-726-8328 / 803-726-8311 / Allison.mishoe@palmettonet.com
Telephone Number Facsimile Number E-mail Address

I. Allison Mishoe, Controller Palmetto Net, Inc. (General Manager of FRC, LLC.)
Interim LEC Fund Mailings (Name)

P.O. Box 507, Columbia, SC 29202-0507
Mailing Address
803-726-8328 / 803-726-8311 / Allison.mishoe@palmettonet.com
Telephone Number Facsimile Number E-mail Address

J. Allison Mishoe, Controller Palmetto Net, Inc. (General Manager of FRC, LLC.)
Universal Service Fund Mailings (Name)

P.O. Box 507, Columbia, SC 29202-0507
Mailing Address
803-726-8328 / 803-726-8311 / Allison.mishoe@palmettonet.com
Telephone Number Facsimile Number E-mail Address

K. Allison Mishoe, Controller Palmetto Net, Inc. (General Manager of FRC, LLC.)
Gross Receipts Mailings (Name)

P.O. Box 507, Columbia, SC 29202-0507
Mailing Address
803-726-8328 / 803-726-8311 / Allison.mishoe@palmettonet.com
Telephone Number Facsimile Number E-mail Address

L. Allison Mishoe, Controller Palmetto Net, Inc. (General Manager of FRC, LLC.)
Lifeline Mailings (Name)

P.O. Box 507, Columbia, SC 29202-0507
Mailing Address
803-726-8328 / 803-726-8311 / Allison.mishoe@palmettonet.com
Telephone Number Facsimile Number E-mail Address

Luci S. Mackie
This form was completed by (print name)


Signature

Director of Accounting & Tax

March 30, 2012

Title

Date

RETURN COMPLETED FORM TO:
Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

(Rev. PSC 01/2010)